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# MSO MOTORIZED SWITCH OPERATOR

### Troubleshooting Guide, Version A, Rev. 02

### **Reciprocating Control Modules**

This guide applies to the following CMR#s:

MSO-CMR-2	MSO-CMR-53
MSO-CMR-22	MSO-CMR-54
MSO-CMR-25	MSO-CMR-55
MSO-CMR-30	MSO-CMR-56
MSO-CMR-31	MSO-CMR-57
MSO-CMR-32	MSO-CMR-62
MSO-CMR-36	MSO-CMR-LVA
MSO-CMR-38	MSO-CMR-R1
MSO-CMR-39	MSO-CMR-R2
MSO-CMR-45	MSO-CMR-R2PG&E
MSO-CMR-46	

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#### Introduction

This manual provides a troubleshooting guide for diagnosing and repairing issues with the Inertia Motorized Switch Operator (MSO). If there are any items within the manual that are unclear to the user, it is advised that the user contact the factory for assistance in troubleshooting the MSO and/or overhead switch.

### Where to Begin

This manual covers some of the most common issues with MSO's, and although lengthy, portions of the manual may not be necessary to review in order to diagnose a problem with your specific MSO. Before beginning, it is important to review the "General Safety Information" listed on the lower half of this page, and on the next page as well.

In all cases, the first troubleshooting procedure to follow is a "Preliminary Lamp Test Check" to verify that the MSO is ON, and to verify that all the status indicator lamps are functioning properly. See page 3, Chart 1 for this troubleshooting guide.

After the "Preliminary Lamp Test Check" procedure has been completed, refer to the Table of Contents on the first page of this document, and locate the specific MSO troubleshooting chart that is needed in order to diagnose the problem with your MSO. Each chart should have specific instructions for diagnosing each issue, and recommendations for replacement components. If any part of the troubleshooting chart is not understood by the user, it is recommended that the user contact the factory for technical support with either troubleshooting a MSO or overhead switch. Use the "Notes" pages in the back of this manual to log diagnostics before consulting factory.

#### **Tools Required**

Most items within this troubleshooting guide will only require a true RMS digital volt meter. For DC voltages, it is recommended (but not necessary) to have a meter that reads 10 VDC and greater with a precision of 2 decimal places or greater when verifying the accuracy of voltage sensors, and reading battery or power supply voltages.

Other items that may be needed:

- Flat head screwdriver, 1/8" width blade (for main terminal block, TB1-1)
- Flat head screwdriver, 3/16" width blade (for AC terminal block, TB-2)
- Phillips screwdriver for #8-32 machine screws
- A PC or Laptop with the appropriate RTU software for sending remote control commands with a RTU when communication devices are not available.
- Appropriate communication cable for connecting to a RTU.

### **General Safety Information**

This manual is not intended as a substitute for proper training and adequate experience in the safe operation and maintenance of the equipment described herein. The MSO should be serviced and maintained by technicians or electricians that are familiar and have experience with this type of equipment. The following are suggested minimum qualifications:

- Knowledge and familiarity of these instructions
- Trained in Electric Utility accepted high and low-voltage safe operating practices and procedures.
- Trained and authorized to energize, de-energize, clear, and ground electrical distribution equipment.
- Trained in the care and use of protective equipment such as flash clothing, safety glasses, face shield, hardhat, rubber gloves, hot stick, etc.



DANGER: Hazardous voltage. Contact with hazardous voltage will cause death or severe personal injury. Follow all locally approved procedures and safety practices when working on or around high and low voltage lines and equpment.



WARNING: Before installing, operating, maintaining, or testing this equipment, carefully read and  ${f M}$  understand the contents of the operation manual. Improper operation or maintenance can result in death, or severe personal injury.

### **Troubleshooting Chart Safety Notes**

#### $\Lambda$

WARNING NOTE 1: Decoupling the MSO Motor

For the MSO, the "Motor Decoupler Handle" must be rotated into the Motor Decoupled position in order to gain access to the control module, and main terminal block. Doing so, disengages the linkage from the motor. If the MSO is not in the fully closed (over-toggled) position, the switch may "fall" open due to the weight of the control rod, and switch blades.

The user must verify the following before proceeding to decouple the motor for energized switches.

- · <u>If MSO is ON...</u> Either open status or closed status LED lamps are on, and the overhead switch is fully open, or fully closed.
- <u>If MSO is OFF...</u> The MSO is in the fully "over-toggled" linkage position and the overhead switch is fully open, or fully closed.

The user must verify the following before proceeding to decouple the motor for un-energized switches.

 Line crew is not in close proximity of moving switch components (switch blade, interrupters, reciprocating control rod, etc.) if MSO is decoupled and switch "falls" open.

Failure to comply to the above danger may result in fire, injury, or death to equipment or troubleshooting personnel.



<u>Verify Proper System Grounding.</u> Refer to the "Grounding" section under "Installation wiring diagrams for 115 VAC, 15A maximum primary MSO power supply" on page 15 of the MSO Technical Manual

## <u>Chart 1: Preliminary Lamp Test Check</u> (Sheet 1 of 1)

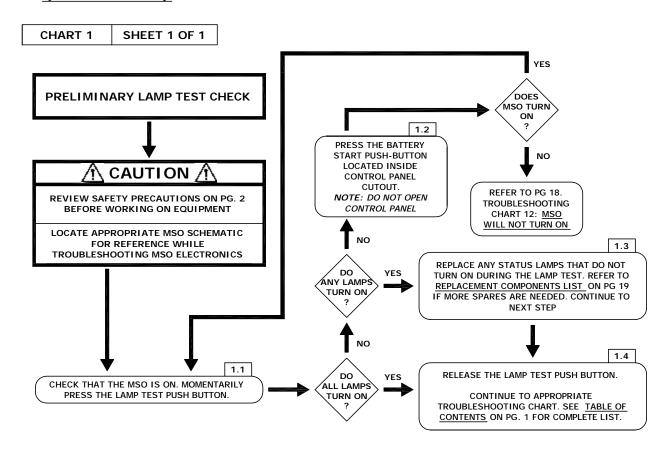


Chart 2: MSO Will Not Operate Using Open / Close Push Buttons (Sheet 1 of 2) TYPICAL ISSUES: BATTERY LOCKOUT. **CHART 2** SHEET 1 OF 2 REMOTE / LOCAL SWITCH IN REMOTE POSITION. INTERLOCK PIN REMOVED. MODULE PLUGS NOT MATING. FAULTY OPEN / CLOSE PUSH MSO WILL NOT OPERATE USING BUTTONS. **OPEN / CLOSE PUSH BUTTONS** LOOSE RELAYS. **CAUTION REVIEW SAFETY PRECAUTIONS ON PG. 2** BEFORE WORKING ON EQUIPMENT LOCATE APPROPRIATE MSO SCHEMATIC FOR REFERENCE WHILE TROUBLESHOOTING MSO ELECTRONICS 2.1 **COMPLETE TROUBLESHOOTING CHART 1:** CHECK THAT THE MSO BATTERY LOCKOUT PRELIMINARY LAMP TEST CHECK ON PG. 3 LAMP IS NOT ILLUMINATED. BEFORE BEGINNING TROUBLESHOOTING. 2.4 TOGGLE REMOTE / LOCAL SWITCH INTO THE LOCAL POSITION. CONTINUE TO NEXT STEP NO CHECK THE STATUS CHECK THE STATUS OF THE YES NO OF THE LOCAL / LOCAL INTERLOCK PIN. IF REMOVED, REMOTE TOGGLE POSITION THE LAMP INTERLOCK PIN REMOVED LAMP SWITCH IS IN THE ON? WILL BE LIT. LOCAL POSITION YES 2.2 MOMENTARILY TOGGLE THE BATTERY TEST / YES FULLY INSERT INTERLOCK RESET TOGGLE SWITCH (UP OR DOWN). ıs THE LAMP PIN INTO POSITION. CHECK TO SEE IF THE BATTERY TEST CLEARS THE BATTERY LOCKOUT. LAMP WILL TURN OFF ON? CONTINUE TO NEXT STEP IF IT PASSES THE BATTERY TEST. NO 2.7 CHECK TO SEE IF SWITCH WILL NOW OPERATE WITH PUSH NO BUTTONS. THE LAMP ON? YES CONTINUE TO DID NO **NEXT PAGE** SWITCH REFER TO PG. 13 (CHART 2, SHEET OPERATE TROUBLESHOOTING 2 OF 2) CHART 9: LOW BATTERY LOCKOUT LAMP REMAINS YES ILLUMINATED **DONE** 

Chart 2: MSO Will Not Operate Using Open / Close Push Buttons (Sheet 2 of 2)

**CHART 2** SHEET 2 OF 2 MSO WILL NOT OPERATE USING OPEN / CLOSE PUSH BUTTONS, CONT. 2.8 NOTE: IF RTU DOES NOT CHECK TO SEE IF MSO OPERATES WITH REMOTE CONTROL COMMANDS. EXIST, LEAVE THE REMOTE / TOGGLE REMOTE / LOCAL SWITCH INTO THE LOCAL TOGGLE SWITCH IN THE REMOTE POSITION AND SEND A CONTROL LOCAL POSITION AND SKIP TO COMMAND TO THE RTU. STEP 2.9. 2.14 WARNING: SEE PG. 3, WARNING NOTE 1. 2.13 INSPECT OPEN / CLOSE PUSH BUTTONS ON PLACE REMOTE / LOCAL DID YES CONTROL PANEL. TOGGLE SWITCH INTO **SWITCH** THE REMOTE POSITION. WHILE INTERLOCK PIN IS OPERATE REMOVE INTERLOCK PIN. STILL DISCONNECTED. TEST CONTINUITY FROM CONTINUE TO NEXT STEP. TB1-4 (OPEN) TO TB1-8, PROBABLE WIRING OR TB1-5 (CLOSE) TO NO ISSUE TB1-8 WHILE PRESSING OPEN OR CLOSE PUSH **BUTTONS ON CONTROL** WARNING: SEE PG 3, DANGER NOTE 1 PANEL. IF PUSH BUTTON SWITCH IS GOOD, LOOSEN THE CONTROL MODULE LOCATING CONTINUITY WILL SHOW. SCREW, AND SLIDE THE MODULE OUT AND BACK INTO ITS MATING CONNECTORS. RE-TIGHTEN THE LOCATING SCREW BACK INTO ITS ORIGINAL POSITION. YES THERE NOTE: IF 115 VAC IS CONNECTED, MSO WILL CONTIN-AUTOMATICALLY TURN ON. IF 115 VAC IS NOT UITY PRESENT, USE THE MSO BATTERY START PUSH BUTTON TO TURN ON THE MSO. NO 2.10 CONSULT **ISSUE: OPEN / CLOSE PUSH FACTORY BUTTON(S) MAY BE FAULTY.** FOR MSO CHECK FOR ANY LOOSE RELAYS INSIDE THE SEE REPLACEMENT TECHNICAL CONTROL MODULE. SEE PG. 20 FOR CONTROL COMPONENTS LIST, PG 19. HELP. MODULE RELAY LOCATIONS DIAGRAM. 2.11 NO CHECK BATTERY CABLES FOR PROPER CONNECTIONS. DID SWITCH OPERATE 2.12 YES CHECK TO SEE IF SWITCH WILL NOW OPERATE. **DONE** 

<u>Chart 3: MSO Will Not Operate Using Remote Commands</u> (Sheet 1 of 2)

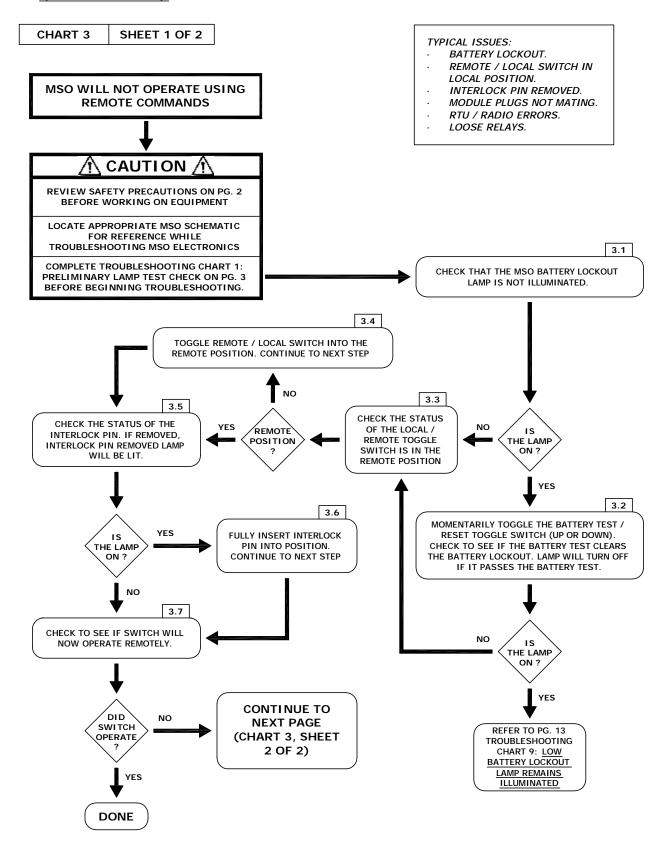


Chart 3: MSO Will Not Operate Using Remote Commands (Sheet 2 of 2)

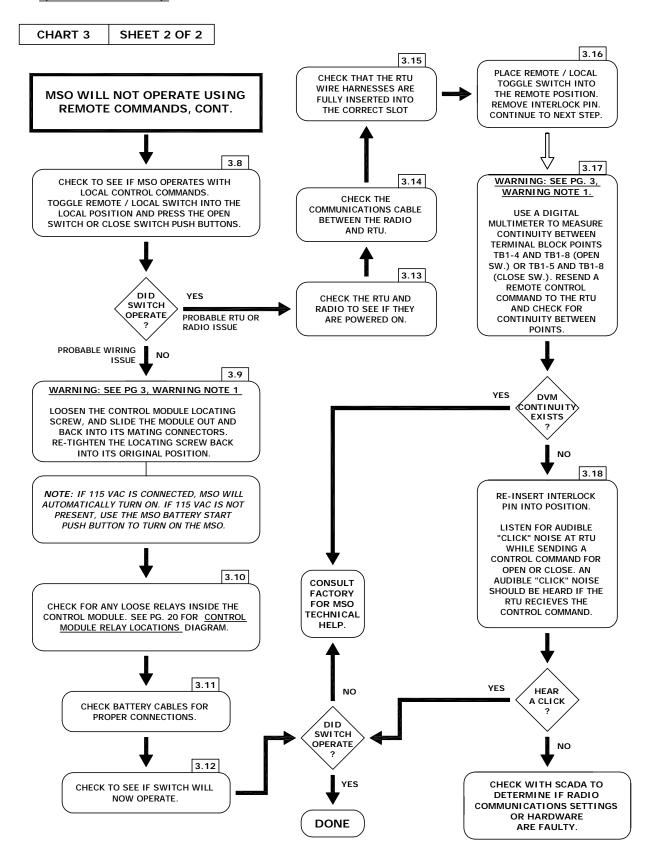
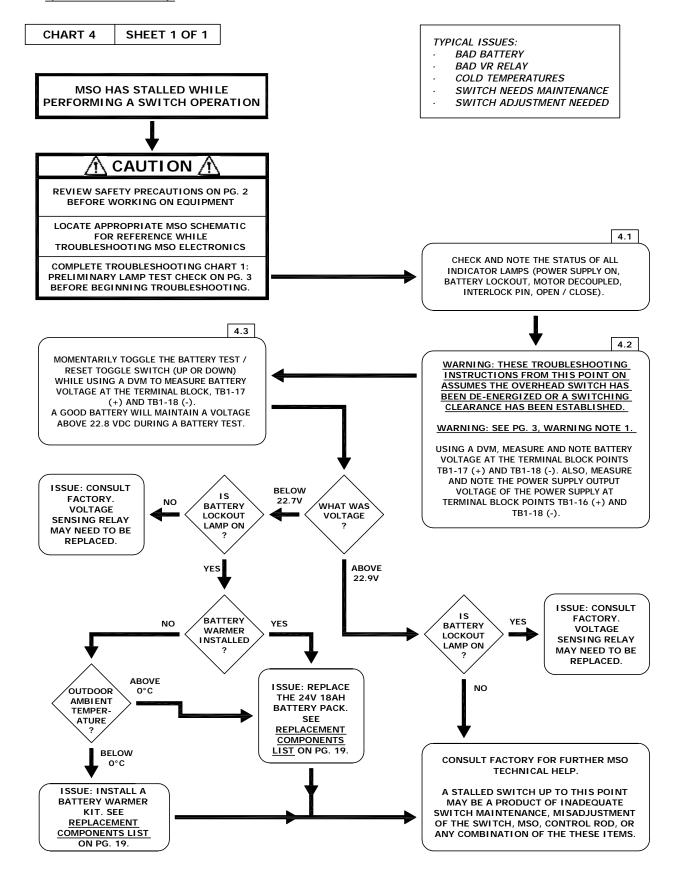
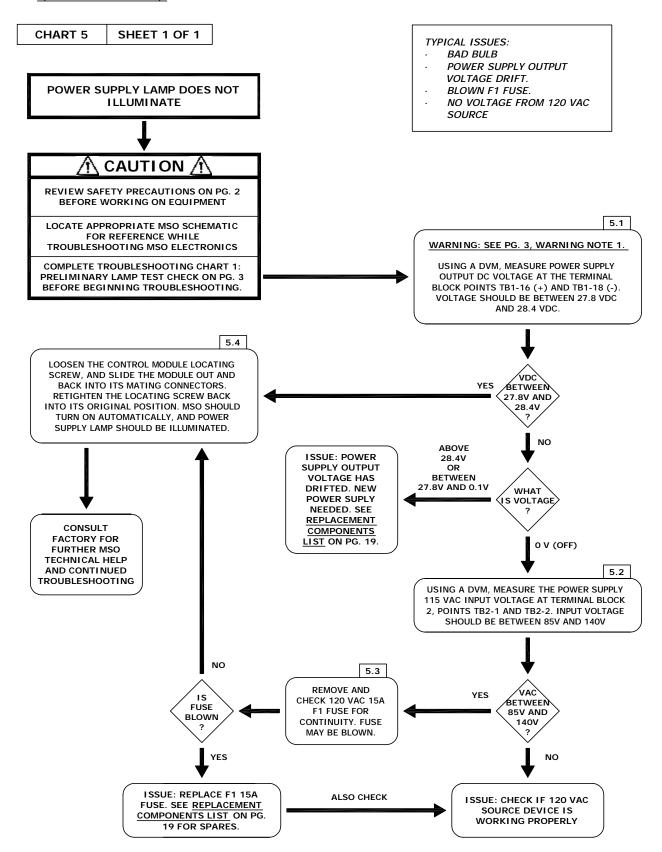


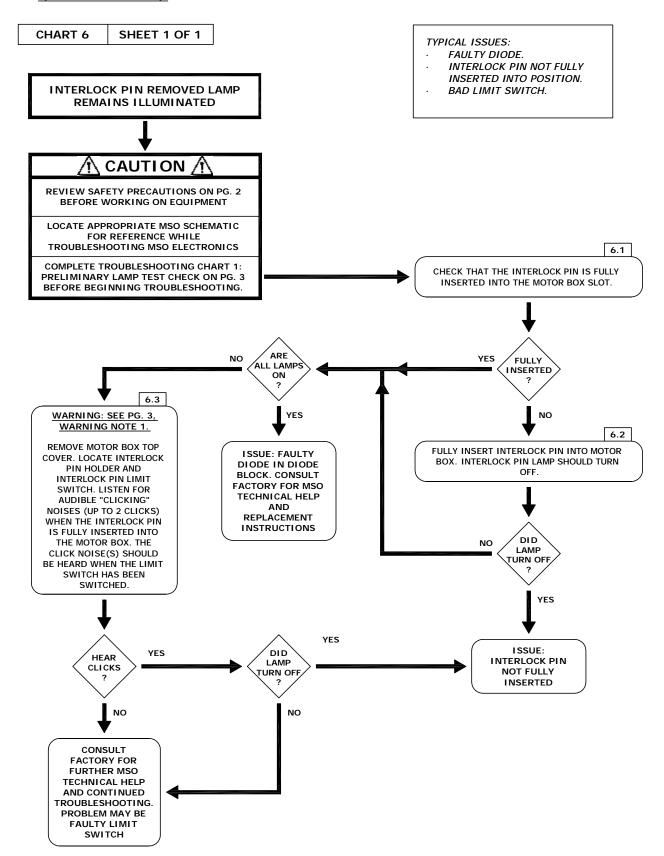
Chart 4: MSO has Stalled While Performing a Switch Operation (Sheet 1 of 1)



## <u>Chart 5: Power Supply Lamp Does Not Illuminate</u> (Sheet 1 of 1)



# <u>Chart 6: Interlock Pin Removed Lamp Remains Illuminated</u> (Sheet 1 of 1)



## Chart 7: Motor Decoupled Lamp Remains Illuminated (Sheet 1 of 1)

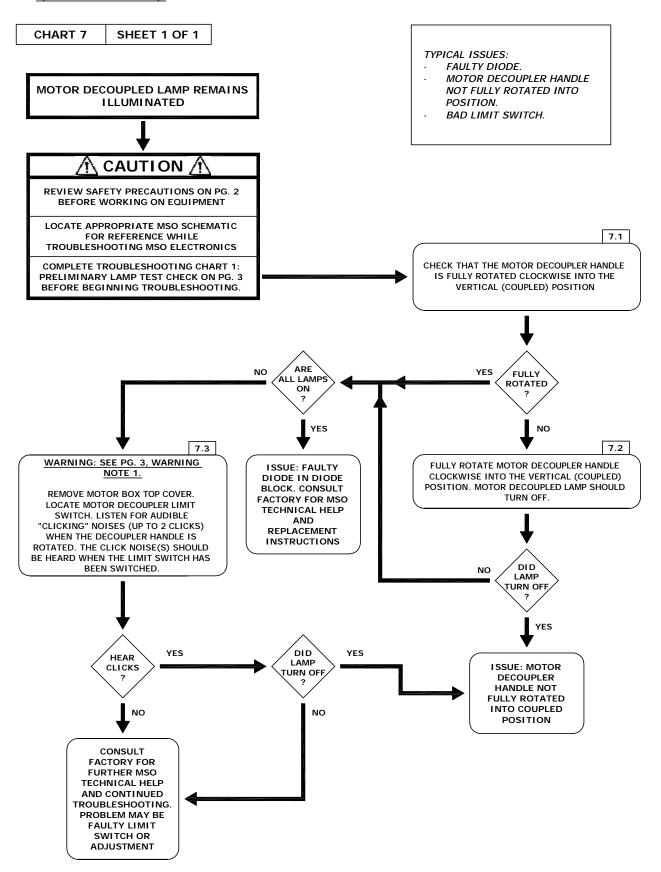


Chart 8: Open Switch and Closed Switch Lamps are BOTH Not Illuminated (Sheet 1 of 1)

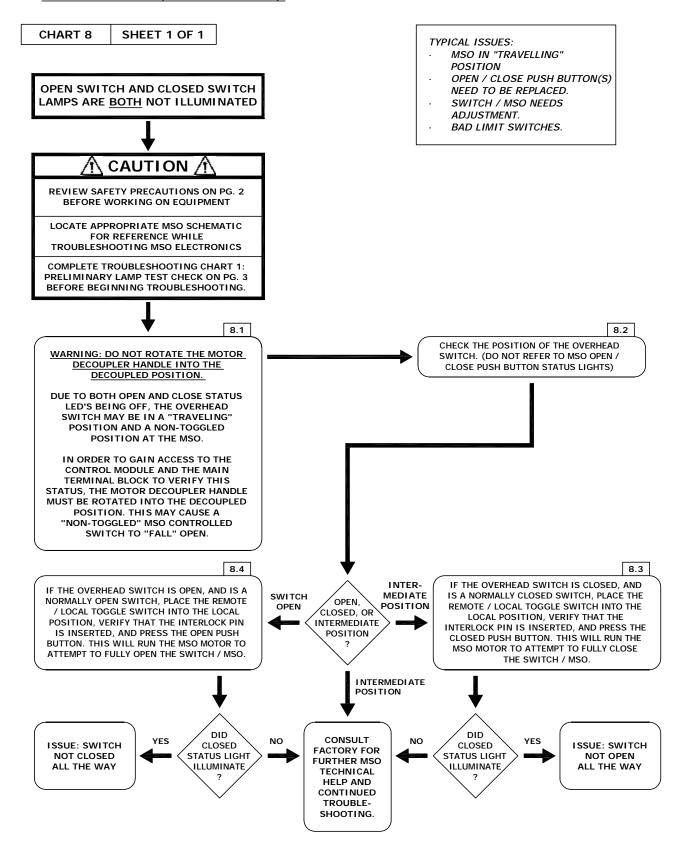
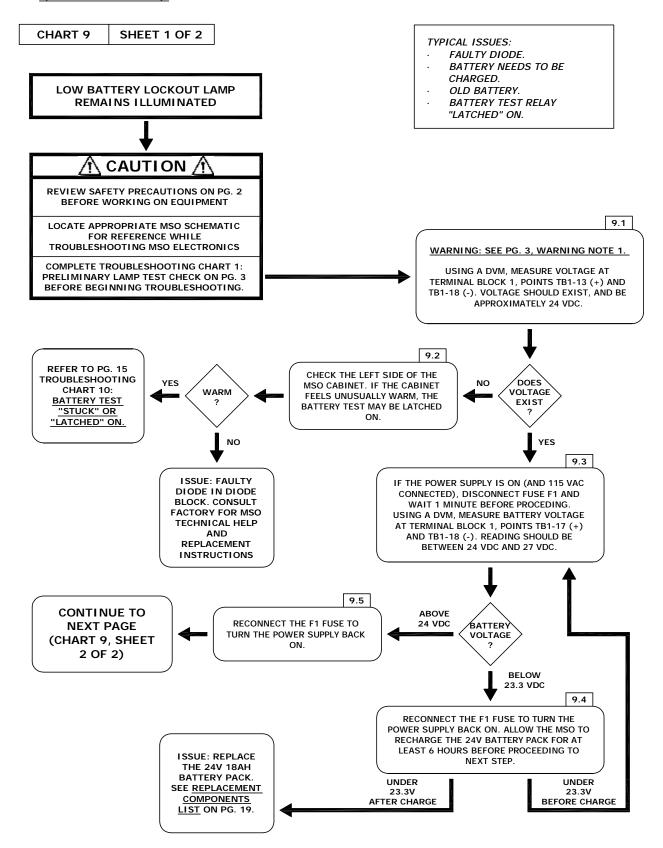
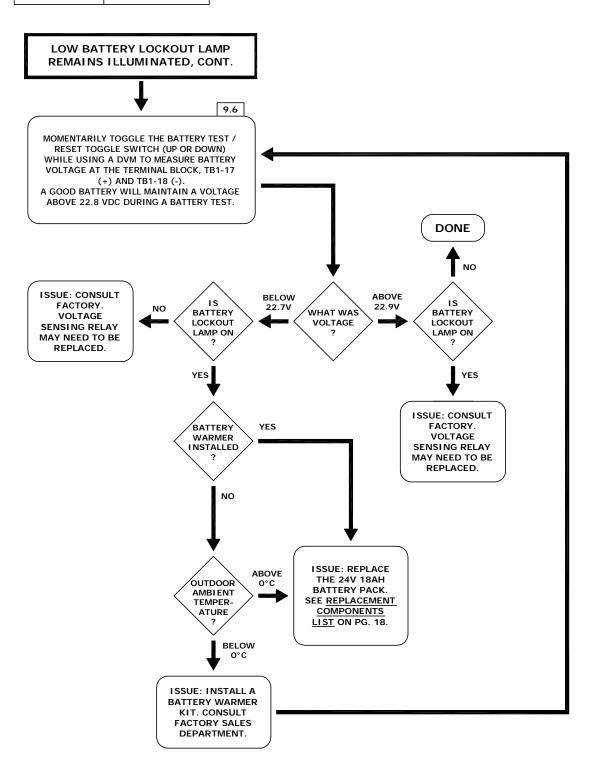


Chart 9: Low Battery Lockout Lamp Remains Illuminated (Sheet 1 of 2)

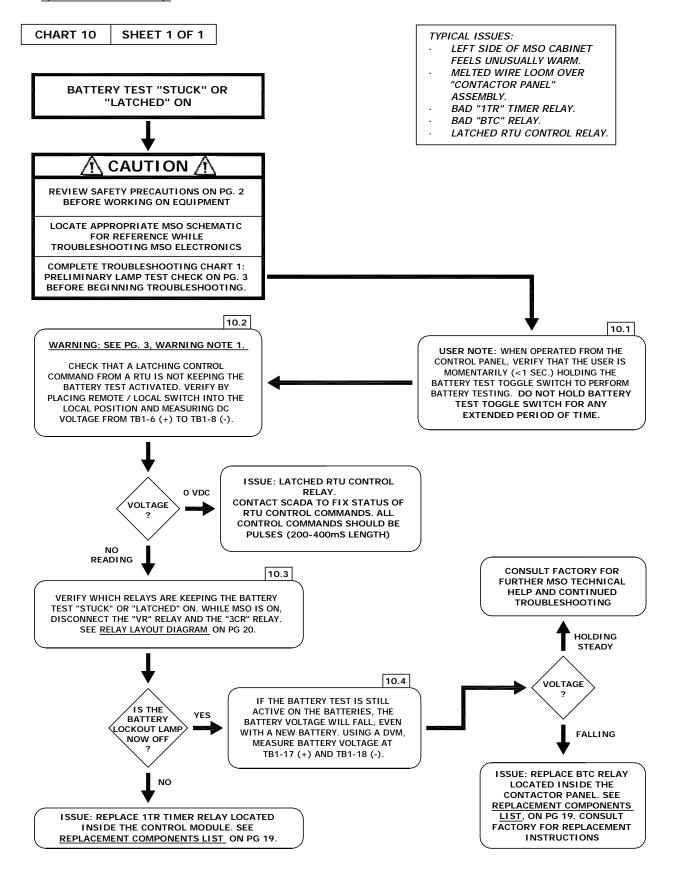


<u>Chart 9: Low Battery Lockout Lamp Remains Illuminated</u> (Sheet 2 of 2)

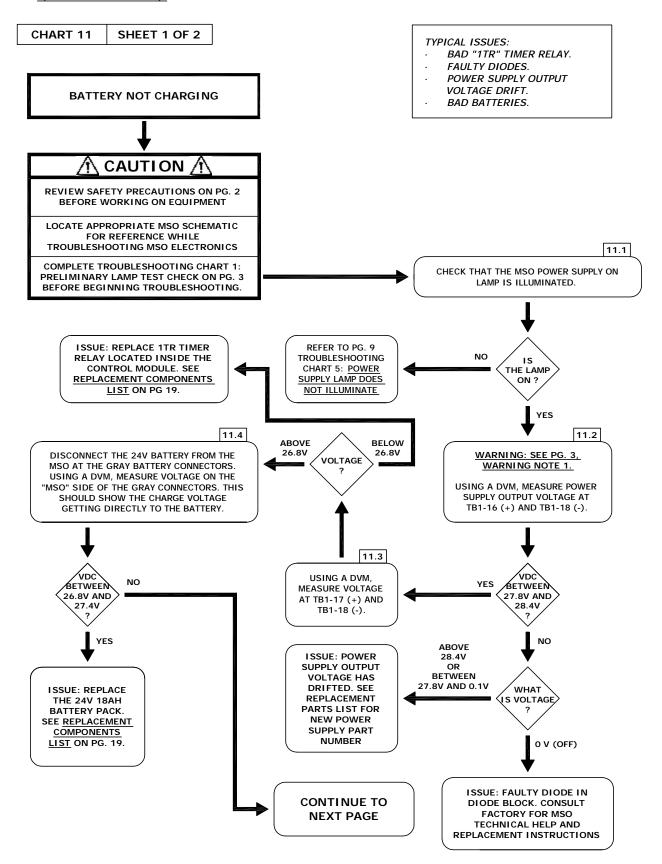
CHART 9 SHEET 2 OF 2



## Chart 10: Battery Test "Stuck" or "Latched" On (Sheet 1 of 1)

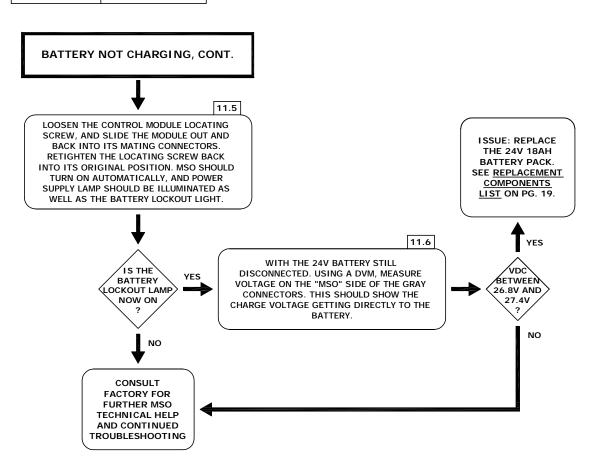


## Chart 11: MSO Battery Not Charging (Sheet 1 of 2)



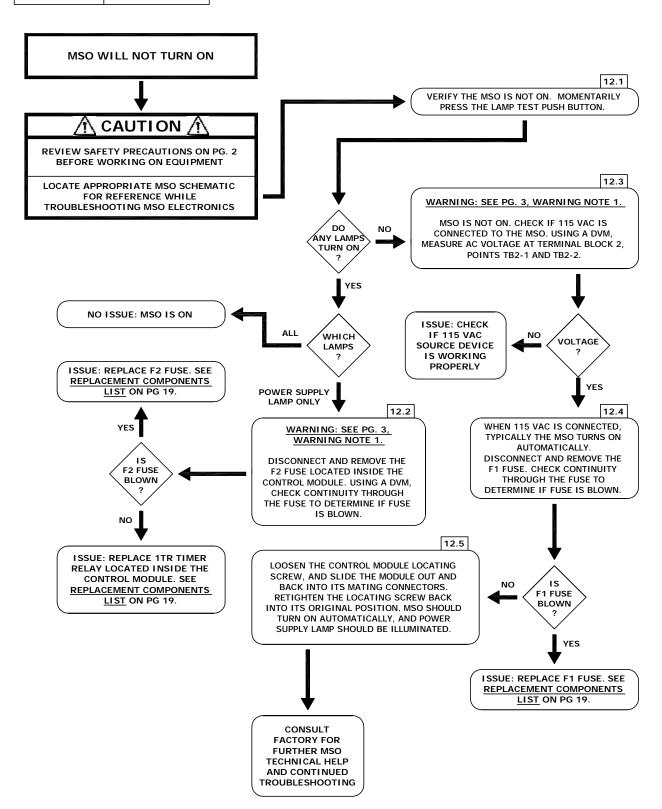
# Chart 11: MSO Battery Not Charging (Sheet 2 of 2)

CHART 11 SHEET 2 OF 2



# Chart 12: MSO Will Not Turn On (Sheet 1 of 1)

CHART 12 SHEET 1 OF 1



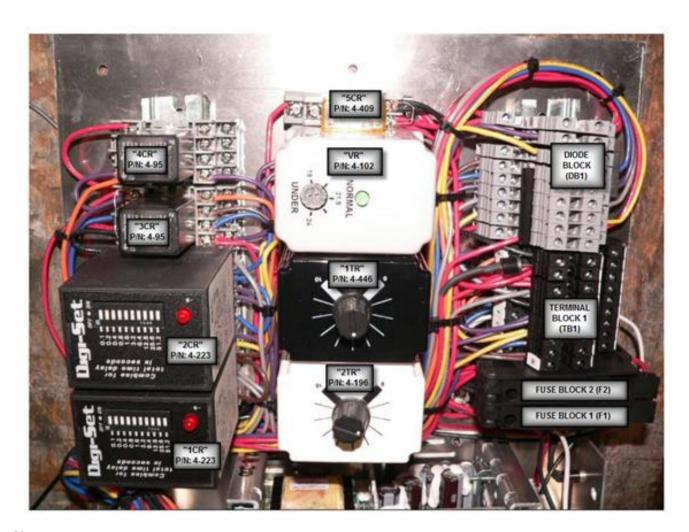
### Replacement Components List

Catalog Number	Schematic Symbol	Description	
4-446	1TR	RELAY, DELAY ON DROPOUT, .1-10 SEC	
4-196	2TR	RELAY, TIME DELAY, .5 TO 24 HR	
4-102	VR	RELAY, VOLTAGE SENSOR	
4-223	1CR, 2CR	RELAY, TIME DELAY, MOTOR RUN	
4-95	3CR, 4CR	RELAY, 4PDT	
4-409	5CR	RELAY, 1PDT	
4-447	BTC	RELAY, 30A SPDT	
4-65	F1	FUSE, 15A 250V	
4-69	F2	FUSE, 5A 250V, TIME DELAY	
4-98	-	24V, 6A POWER SUPPLY	
MSO-BAT-R1	-	BATTERY PACK 24V, 18AH	
CONSULT FACTORY	-	CONTROL MODULE ASSEMBLY	
4-210	-	POLYPHASOR, IS-B50LN-C2	
4-59	LSDI, LSIP, LSOP, LSCL	LIMIT SWITCH	
4-448	IL1 THRU IL5	24V LAMP	
4-46	-	LAMP SOCKET LENS, RED	
4-47	-	LAMP SOCKET LENS, AMBER	
4-293A-OP	IL6	PUSHBUTTON SW. W/ LED ASSEMBLY, OPEN, GRN	
4-293A-CL	IL7	PUSHBUTTON SW. W/ LED ASSEMBLY, CLOSE, RED	
M9-392	-	INTERLOCK PIN W/ TAG	
4030P	-	MSO MANUAL HANDLE, DISTRIBUTION	
50-4024P	-	MSO MANUAL HANDLE, TRANSMISSION	
MSO9-333A	-	MSO CONTROL ROD ADJUSTING SCREW, 1" O.D. CONTROL ROD	
MSO9-333SQ	-	MSO CONTROL ROD ADJUSTING SCREW, 1-3/4" SQ. F.G. CONTROL ROD	
4-205	СН	STRIP HEATER 120VAC, 150W	
4-204	TS1	STRIP HEATER THERMOSTAT	

#### Notes:

1. Consult factory for items not listed in the above table.

### **Relay Layout Diagram**



#### Notes:

- 1. If your control module relays do not look like what is shown in this picture, contact the factory.
- 2. Refer to the MSO Schematic supplied with your MSO for full relay names.

Notes		

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